

NAVIGATE NEWS

December 2021

Happy December to all of our Navigate users! It's hard to believe the semester is almost over, but I am sure everybody is ready for the upcoming winter break. First off, I just wanted to thank everybody for the gracious amount of patience you've provided to the Navigate team and me as we trudged through the many challenges with Navigate this semester. I can't promise it will always be smooth sailing from here on out, but I do think the majority of our data issues have been resolved with permanent solutions. Even so, I know this made your day-to-day work very difficult, so I cannot thank you enough for sticking with it, reporting the problems so we understood the extent of the issue, and not losing your patience with me (at least not to my face 😊) through this semester. Despite these challenges, though, we also have some impressive numbers to share with both our student and staff usage that you can read about below. In addition, we've managed to onboard a number of student-facing offices at UNT, creating one of the largest coordinated care networks amongst EAB's partner institutions and we hope to serve as a national example for how Navigate can be used to better serve students outside of just advising.

Read below to learn about some of our successes and get more details on the location transition occurring between semesters, the newly updated intake survey, and additional training opportunities. As always, reach out to me at any time with questions or problems and I hope everybody enjoys the last few weeks of 2021.

Happy Navigating.



25

departments & programs in the Navigate scheduler

46,763

appointments created between the first and last days of class

62.4%

students repeatedly use the app

30,713

unique student users before December 1st

13,584

staff, faculty, and student worker users

5,281

enrollments in Study Buddies

NEW & UPCOMING CHANGES

Locations Consolidation

At the end of December, **a locations update will be implemented** to streamline the user experience for students and staff. This new feature will allow your office to have only one location, but still allow students to select their chosen meeting type, such as virtual or in-person.

This will **affect EVERY user in Navigate who uses the system to schedule** appointments so it is highly recommended to attend one of the trainings listed on the next page. If you **have not received the detailed information** about this transition, email navigate@unt.edu.

Predictive Analytics

The **predictive model is now available** for trained users in Navigate. This will help us make better decisions about which students may need additional outreach from us. **Access is available for any user who gets trained**, and we only have one more training this semester.

Check out the training session details on the next page and keep an eye on our website for future training options on the analytics side of Navigate.

Intake Survey

Did you know that students complete a brief survey about once a semester to help us **customize their app content and collect important data** about their student experience, needs, and goals?

This information is available on individual student profiles in Navigate Staff and at a macro level for teams who want to contact specific groups of students about opportunities and resources they offer.

The Navigate Leadership Committee launched a **new version on 12/1** to collect information from our new students and update the profiles of continuing students.

Learn where to find these results and get permission to access them by attending a Student App Content & Analytics training session (more info on next page).

See the complete current survey at navigate.unt.edu/intake-survey.

Welcome, New Members

Beginning Spring 2022, The Multicultural Center, The Writing Center, and Graduate Academic Advising for Artificial Intelligence and Data Engineering are joining Navigate for appointments! To keep track of every office in the public scheduler, visit appointments.unt.edu.

Special Thanks

Thank you to Meredith Wright & Kayla Lindberg of UBSC and Brady Burns & Kylie Phillips from DSA for your assistance in promoting the app during our launch!

Thank you to Keitha Pearce & ITSS for supporting our ongoing data and technology needs!

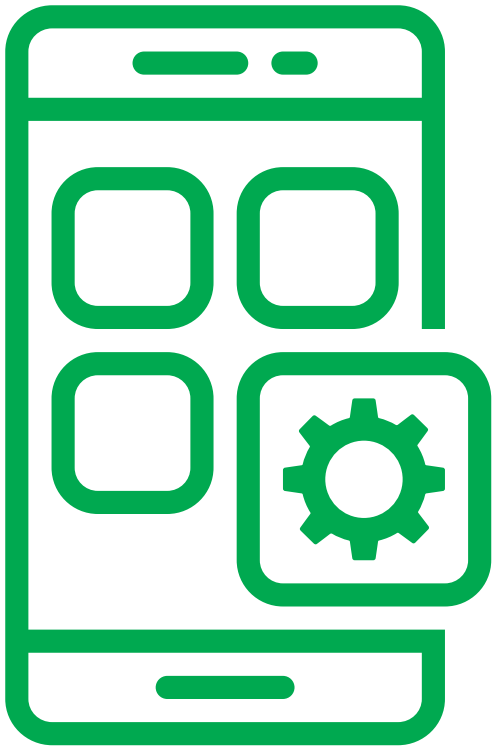


UPCOMING TRAINING

LOCATIONS CONSOLIDATION

Recommended for all Navigate scheduling users.

- Thursday, December 9 1:30-2:00pm
- Monday, December 13 3:00-3:30pm
- Wednesday, December 15 9:00-9:30am



STUDENT APP CONTENT & ANALYTICS

Recommended for advising leadership, Student Affairs staff, program coordinators, and anybody else interested in learning more about how the Student side of Navigate works, how to submit content to be distributed through the app, and what app-use and student-reported data analytics you can pull from the platform.

- Thursday, December 9 2:00-3:00pm
- Wednesday, December 15 9:30-10:30am
- Thursday, January 6 1:00-2:00pm
- Tuesday, January 11 3:00-4:00pm

ANALYTICS/PREDICTIVE MODEL

Recommended for Academic Affairs administrators, department chairs, program coordinators, advising directors, and Student Affairs leadership.

- Wednesday, December 8 3:30-4:30pm

Spring options TBA



Find future dates and access Zoom links at:
[NAVIGATE.UNT.EDU/TRAINING](https://navigate.unt.edu/training)